

Olympic News

Serving West Puget Sound's Medical Community

NOVEMBER 2011

Flexible Appointment Options

Olympic Radiology offers many appointment options for patients and referring offices. Communication is the key to ensuring we schedule appointments to best meet the clinician and patient expectations.

Patient convenience: We have found that some patients were surprised to learn that we had a Poulsbo location available but were scheduled in Bremerton, or vice versa, and would have preferred the other. For best patient satisfaction, ask them which location may be more convenient to where they live or work.



Working together with you and your patient, our scheduling department can accommodate your patient's needs in a timely, convenient, and appropriate manner.

Morning and evening appointments; walk-in exams without appointment: Patients can often be seen before or after work. They can also walk-in without an appointment for x-ray and sinus CT exams.

Urgent exams: We can often accommodate same day or next day appointments. Please advise the scheduler when you call. We will work with your office, the patient and insurance pre-authorization requirements to see your patient as soon as possible.

Changing needs: Sometimes patient needs change after the appointment is initially scheduled. Or, the patient was not in the office during scheduling and the location, date or time is not convenient for them. Please give us a call, or advise the patient to do so. Our schedule changes due to rescheduling or cancellations so new selections may become available. If a patient's exam needs to be canceled, please let us know so we can offer that appointment to another patient.

Working together with you and your patient, we can accommodate your patient's needs in a timely, convenient and appropriate manner.

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OLYMPIC

RADIOLOGY

BREMERTON

MRI, CT, Nuclear Medicine, Ultrasound,
Fluoroscopy, Digital X-Ray, Interventional

POULSBO

Open MRI, PET/CT, CT,
Ultrasound, Digital X-Ray

DSHS Now Requires Prior Authorization

Effective for dates of service on and after October 1, 2011, DSHS will require web-based prior authorization requests for covered outpatient advanced imaging services performed on eligible Medicaid clients.

DSHS and Qualis Health are partnering to provide web-based access for utilization review and prior authorization for outpatient advanced imaging services. OneHealthPort will provide secure access and logon. **The authorization must be obtained online.**

Only selected CPT codes are required for Qualis Health review. (See chart below)

HOW TO OBTAIN PRIOR AUTHORIZATION

- The physician or designated personnel must submit a review to Qualis Health through a web based, secure system (iEXCHANGE) - log in through One Health Port.
- iEXCHANGE will collect basic patient information for those imaging procedures requiring pre-service review, as well as, completion of a medical necessity questionnaire embedded in the iEXCHANGE case.
- Qualis Health will forward completed reviews to WA Medicaid for final determination. Qualis will issue a case reference number – this is NOT the authorization number
- **Medicaid will fax final determination information including the authorization number to the requesting provider.**

RECONSIDERATION PROCEDURES

Qualis Health has a procedure in place for providers to request a re-review for advanced imaging services. The physician or practitioner may request a re-review of the denial by fax by completing the Advanced Imaging Request for Review form found on the Qualis Health website: <http://www.qualishealth.org/healthcare-professionals/washington-medicaid/provider-resources>.

| Magnetic Resonance Imaging (MRI) | | | |
|----------------------------------|-------|-------|-------|
| Head | 70551 | 70552 | 70553 |
| C-spine | 72141 | 72142 | 72156 |
| L-spine | 72148 | 72149 | 72158 |
| Upper Extremity | 73221 | 73222 | 73223 |
| Lower Extremity | 73721 | 73722 | 7373 |

| Computed Tomography (CT) | | | |
|--------------------------|-------|-------|-------|
| Head | 70450 | 70460 | 70470 |
| Abdomen | 74150 | 74160 | 74170 |
| Pelvis | 72192 | 72193 | 72194 |
| Abdomen & Pelvis | 74176 | 74177 | 74178 |

| PET-CT Scans | |
|---------------------------------|-------|
| Limited area (chest, head/neck) | 78814 |
| Skull base to mid thigh | 78815 |
| Whole body | 78816 |

More for You and Your Patients



In 2011, Olympic Radiology opened our second location in Poulsbo's Cascade View Medical Center

Olympic Radiology has made progressive changes in 2011, with a focus on providing our referring offices and patients more.

More convenience

Opening a new location in Poulsbo provided convenient access to quality imaging for those who live or work in Bainbridge Island, North Kitsap and the Olympic Peninsula.

More clinical options

In 2011 we began offering new technology for clinical decision making, such as: Open MRI, Prostate MRI, and MRI Guided Prostate Biopsy.

More service

We created a dedicated scheduling team to work with you and your patients. We also upgraded our phone system for your convenience to offer hotlines for billing questions, medical records and our services manager.

Don't forget to take our referring office survey

This brief survey is open to all referring office staff and is very valuable in determining how Olympic Radiology can best serve you and your patients.

10 survey respondents will be chose at random and receive a \$10 Starbucks card

Visit the Clinicians page on our website and click on "Take our provider survey", or access the survey directly at the link below
<http://conta.cc/OlympicRad2011>

Holiday Health and Safety Tips

The holidays are a time to celebrate, give thanks, and reflect. They are also a time to pay special attention to your health. Give the gift of health and safety to yourself and others by following these holiday tips from the CDC. To read more, and to hear *The 12 Ways to Health* holiday song, go to <http://www.cdc.gov/family/holiday>

Wash your hands often.

Keeping hands clean is one of the most important steps you can take to avoid getting sick and spreading germs to others.

Stay warm.

Cold temperatures can cause serious health problems, especially in infants and older adults.

Manage stress.

The holidays don't need to take a toll on your health. Keep a check on over-commitment and over-spending.

Travel safely.

Whether you're traveling across town or around the world, help ensure your trip is safe.

Be smoke-free.

Avoid smoking and breathing other people's smoke.

Get check-ups and vaccinations.

Exams and screenings can help find problems before they start.

Watch the kids.

Children are at high risk for injuries that can lead to death or disability. Keep a watchful eye on your kids when they're eating and playing.

Prevent injuries.

Injuries can occur anywhere and some often occur around the holidays.

Handle and prepare food safely.

As you prepare holiday meals, keep you and your family safe from food-related illness.

Eat healthy, and be active.

With balance and moderation, you can enjoy the holidays the healthy way.



OLYMPIC RADIOLOGY

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Questions? Contact Allyson Metters
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Visit us at www.OlympicRadiology.com

 <http://twitter.com/OlympicRad>



Now 2 convenient locations to serve you!

BREMERTON

MRI, CT, Nuclear Medicine, Ultrasound,
Fluoroscopy, Digital X-Ray, Interventional

POULSBO

Open MRI, PET/CT, CT,
Ultrasound, Digital X-Ray

Olympic Radiology's American Board of Radiology Certified Physicians



Steven Bell, MD

Vascular & Interventional Fellowship

Serving Kitsap County for over 14 years



Bradley Brown, MD

Body Imaging & Ultrasound Fellowship

Serving Kitsap County for over 14 years



James Rohlfing, MD

Neuroradiology Fellowship

Serving Kitsap County for over 18 years

Specialties:

Musculoskeletal
Body Imaging
Angiography and Interventional Radiology

Education:

Doctor of Medicine

University of Wisconsin

Internship

UC Irvine Med. Center, General Surgery

Residency

Loma Linda University Medical Center,
Diagnostic Radiology

Fellowship

Loma Linda University Medical Center,
Angiography and Interventional Radiology

Specialties:

Ultrasound
Body Imaging
Musculoskeletal

Education:

Doctor of Medicine

University of South Carolina

Internship

LDS Hospital, Utah, Transitional

Residency

UC Davis Medical Center,
Diagnostic Radiology

Fellowship

UC Davis Medical Center,
Ultrasound with Intervention

Specialties:

Neuroradiology (Subspecialty Certification American
Board of Radiology)
Body Imaging
Musculoskeletal

Education:

Doctor of Medicine

University of Washington

Internship

University of Utah, Internal Medicine

Residency

University of Utah,
Diagnostic Radiology

Fellowship

University of Washington,
Neuroradiology