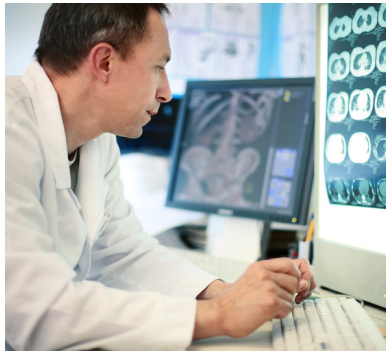


PACS troubleshooting



Having PACS issues?

Below are some general tips (also on our website at <http://www.OlympicRadiology.com/pacs>) that may help point you in the right direction.

Run PACS on Windows Vista or below (Windows XP or 2000 work best), using Internet Explorer 7 or below (some functions do not work properly on IE7).

If you have the address bookmarked, make sure that it is

<http://pacs.olympicradiology.com/web> or (if using the IP address) **207.14.32.181/web**. **If you do not have the /web at the end, you will be able to log on and see reports, but will get a 0% loaded error when attempting to view images.**

If you are still having problems viewing images, other security settings may need to be adjusted. For help in troubleshooting, or for initial PACS set-up, please contact Allyson at allyson@olympicradiology.com or 360-479-6555