

Trouble viewing images in PACS?

You login in to your Olympic Radiology PACS screen and can see reports, but no images. What can be done? In most cases you are logged in to another session either on another computer, or in a different window. The PACS server will not allow your new session to view the images.

In order to fix the problem, log out by using the “door” icon in the upper right of your PACS screen (see picture on right). This tells the server that you are logged out. Use the door, and not the “red X” in the browser each time you log out of PACS.



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